



Coronavirus (COVID-19) Visitation Policy & Procedures

Policy:

All residents have the right to visit with family, friends, clergy in a safe and dignified environment that provides a certain level of privacy even when supervised for compliance with visitation protocols (as necessary by state and local guidelines). This interim policy provides for the safe and appropriate visitation during the COVID-19 pandemic in order to provide various opportunities for residents to visit persons of their choice while mitigating the risk of exposure to other residents, team members, and other community visitors.

Under the guidance and direction of the Cedarhurst COVID-19 Response Team, Regional Team Partners, Executive Directors, in collaboration with their department heads, will oversee the implementation of Coronavirus COVID-19 Visitation Policy and Procedures in each Community **and in accordance with CDC, state and local guidance among other agencies (varies and must be followed).**

Definitions:

- Virtual Visitor: A video or audio visit between a resident and a loved one, i.e. FaceTime, Skype, etc.
- Window Visitor: A visit between a resident and a loved one with a solid barrier (window or door) separating them.
- Outdoor Visitor: A visit between a resident and a loved one in a designated outdoor visiting area(s), located on the community's property.
- Indoor Visitor: A visit between a resident and a loved one in a designated indoor visiting area (Cedar Cove) and only if permitted, within the resident's apartment.
- Essential Caregiver: A visitor that has been pre-approved to be essential in providing care to a resident within his/her apartment. Must receive a negative COVID-19 test result prior to beginning and comply with testing frequency scheduled for employees and 3rd party providers.
- Compassionate Care Visitor: A family member that has been pre-approved to be a compassionate care visitor during end-of-life situations. If time permits, a negative COVID-19 test result prior to beginning is strongly preferred. May be required to test with same frequency as scheduled for employees and 3rd party providers.
- Leave of Absence: A resident who leaves the community for either medically necessary reasons or voluntarily, who upon return, must remain on isolation precautions until a negative COVID-19 test result has been obtained.

Procedures for all Visits:

- 1) Residents will be encouraged to maintain contact with family and friends as he or she permits.
- 2) The community reserves the right to restrict, supervise, or change the location of a visit if such visit either does not comply with visitation protocols or infringes upon the rights or health and safety of other residents.
- 3) The number of outdoor and indoor visits may be regulated by state and local guidance and to ensure that proper consideration is given to the rights of other residents.
- 4) Residents will be permitted to visit with any representative from federal and state regulatory agencies, resident advocates, and/or their direct healthcare professionals at any time provided they meet all the signs and symptoms screening criteria.
- 5) Virtual and window visits between residents and loved ones are strongly recommended and should be encouraged and scheduled whenever possible.
- 6) A resident has the right to withdraw an individual's visiting privileges at any time. Such documentation must be recorded in the resident's medical record to ensure that staff members are aware of such restriction.
- 7) All visitors (excluding virtual or window visitors) who develop signs or symptoms of COVID-19 within 3 days after visiting or who tests positive for COVID-19 within 14 days after visiting should immediately notify their local health department and the community. The resident(s) visited must be placed on isolation precautions and monitored for signs & symptoms of COVID-19 for a minimum of 14 days or for 5-7 days of quarantine followed by a negative COVID-19 test result.
- 8) Designated visiting areas, indoor and outdoors, shall be disinfected before and after each use.
- 9) All documentation pertinent to resident visitations must be maintained in compliance with state and local guidelines.
- 10) Questions concerning visitation and access to the community should be referred to the Executive Director and/or the Director of Nursing.

Procedures for Virtual Visits:

- 1) If a resident needs assistance in conducting a virtual visit, staff should schedule a virtual visit whenever possible.
- 2) Proper hand hygiene should be performed before and after the virtual visit.

- 3) All electronic devices used during a virtual visit must be disinfected before and after use.

Procedures for Window Visits:

- 1) Residents who have an exterior-facing window or door to their apartment are permitted visitors as long as the solid barrier (window or door) remains intact.
- 2) Violations may result in the Resident(s) being immediately elevated to isolation precautions.

Procedures for Outdoor Visits:

- 1) Resident may not be permitted outdoor visitation (in designated areas) if:
 - a. The resident has tested positive for COVID-19
 - b. The resident has signs or symptoms of COVID-19
 - c. The resident is on isolation precautions
 - d. Is 18 years or older (Florida only)
 - e. State or local guidance is restricting outdoor visits due to increased cases of COVID-19
- 2) Resident(s) and visitors who are permitted outdoor visits must meet criteria outlined in signs & symptoms screening, maintain a minimum of 6 feet between his/herself and visitor(s) at all times, wear a surgical mask at all times, practice proper hand hygiene, and not have any physical contact with visitor(s). The number of visitors at one time may vary and is subject to change without notice.
- 3) Outdoor visits may be permitted if staffing levels permit and in accordance with the Community's COVID-19 Response Level and state and local guidance (*subject to change without notice*): ****As of 11/20/20, all Indoor and Outdoor Visits in Illinois are temporarily suspended per state guidance due to high levels of COVID-19 cases***

Permitted on
RED Level:

- Illinois*
- Missouri
- Kentucky
- Indiana
- Georgia

Permitted on
YELLOW Level:

- Illinois*
- Missouri
- Kentucky
- Kansas
- Indiana
- Georgia

Permitted on
GREEN Level:

- Illinois*
- Missouri
- Kentucky
- Kansas
- Indiana
- Georgia
- Michigan
- Florida

- 4) The community may define designated visiting days and times where at least 1 team member is scheduled to support the visit, ensuring compliance with outdoor visitation protocols. Outdoor visits may be cancelled without notice if conditions change.
- 5) Violations may result in the Resident(s) being immediately elevated to isolation precautions.

Procedures for Indoor Visits:

- 6) Resident may not be permitted indoor visitation (in designated areas) if:
 - a. The resident has tested positive for COVID-19
 - b. The resident has signs or symptoms of COVID-19
 - c. The resident is on isolation precautions
 - d. Is 18 years or older (Florida only)
 - e. State or local guidance is restricting indoor visits due to increased cases of COVID-19
- 7) Resident(s) and up to 2 visitors (unless otherwise directed) who are permitted indoor visits must meet criteria outlined in signs & symptoms screening, maintain a minimum of 6 feet between his/herself and visitor(s) at all times, wear surgical masks at all times, practice proper hand hygiene, and not have any physical contact with visitor(s).
- 8) The community may define designated visiting days and times where at least 1 team member is scheduled to support the visit, ensuring compliance with indoor visitation protocols. Indoor visits may be cancelled without notice if conditions change.
- 9) Indoor Visits may be permitted if staffing levels permit and in accordance with the Community’s COVID-19 Response Level and state and local guidance (*subject to change without notice*): ****all indoor and outdoor visits in Illinois are temporarily suspended as of 11/20/20 per state guidance due to high levels of COVID-19 cases***

None Permitted
on **RED** Level

None Permitted
on **YELLOW** Level

All Permitted on
GREEN Level*

* **Missouri** – must be on Green Level for 14 days prior to Indoor visitors being permitted (a total of 28 days post RED Level). Resident must designate up to 5 visitors total.

* **Kentucky** – may only have 1 visitor at a time.

* **Florida** - Resident must designate up to 5 visitors total.

***Michigan** – Indoor visits are prohibited if county is on Risk Level E. Indoor visitor COVID-19 testing required if county is on Risk Level C, D, or E.

* **All States** – Other restrictions or protocols may apply and are subject to change without notice.

- 10) Designated visiting areas shall be disinfected before and after each use.
- 11) Violations may result in the Resident(s) being immediately elevated to isolation precautions.

Procedures for Essential Caregivers & Compassionate Care Visitors:

- 1) All Essential Caregivers and Compassionate Care Visitors must be preapproved by the Executive Director and/or Director of Nursing.
- 2) Essential Caregivers and Compassionate Care Visitors may be required to test prior to entering the Community and with same frequency as scheduled for employees and 3rd party providers.
- 3) All Essential Caregivers and Compassionate Care Visitors to limit their movement within the Community to the Resident's room (e.g., reduce walking the halls, avoid other residents, going to dining room, etc.)

Procedures for Resident Leave of Absences:

- 1) It is strongly discouraged for a Resident to voluntarily leave the Community for non-essential medical reasons.
- 2) Prior to leaving the Community voluntarily for non-essential medical reason, the Resident must complete a Leave of Absence Agreement and adhere to the terms upon returning to the Community.