

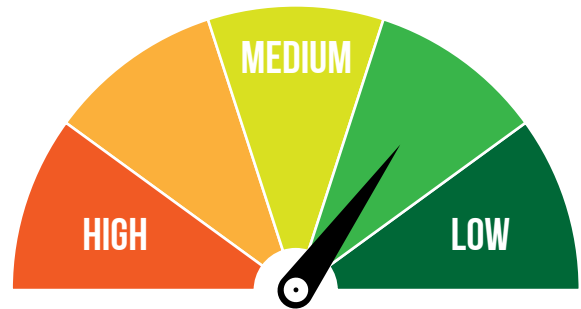
# HOW TO VISIT OUR COMMUNITIES SAFELY

We recognize the enormous emotional and physical toll this year has had on our residents, family members, and our employees. Many of us have spent very little time visiting our loved ones and would give anything to be able to simply give them a hug.

We also recognize that our residents and families have a wide variety of comfort levels with how much risk they are willing to take on contracting the virus and spreading it to a loved one. These decisions are difficult to navigate, especially when **our residents are among the most vulnerable to the virus**, so we want you to understand your options.

We ask that you carefully consider the following options for visiting your loved ones, from highest to lowest risk:

## Visitation Risk Chart



### Other Reminders about Safety:

- Wear a mask
- Stay 6 ft from others
- Wash your hands
- Use hand sanitizer



### HIGH RISK

- **Essential Caregivers & Compassionate Care Visitors**
- **Voluntary Leave of Absence**

*Compassionate visits are inside the resident's apartment. A Leave of Absence allows residents to visit loved ones in their homes.*

### MEDIUM RISK

- **Scheduled Outdoor Visits**
- **Scheduled Indoor Visits in designated visiting areas**

*Indoor and Outdoor Visit availability may vary based on the community's exposure level and State and/or local health department guidance.*

### LOW RISK

- **Virtual Visits**
- **Window Visits**

*The safest way to visit is virtually or with a window visit. These visits can be scheduled by calling the community directly.*